

QUALITY POLICY

It is the policy of Mors Smitt UK that all services and products supplied by the Company are fit for the intended purpose, conform in all aspects to the contractual, statutory and regulatory requirements and meet or exceed customers' requirements.

The business objectives of our Group are to:

- Supply products and services at a profit
- Meet or exceed Health, Safety and Environmental legislation, aspiring to best practice
- Delight our customers by exceeding their expectations
- Be recognised by our customers as being better than our competitors
- Employ the best people and motivate them to achieve their potential
- Improve our business, day by day
- Ensure that our objectives are consistent with the strategic direction of our business.
- Ensure that the Policy is appropriate to the purpose and context of our business.

In pursuit of continuous improvement, we have adopted a Management System that complies with BS EN ISO 9001:2015. The management system applies to all employees, suppliers and contractors and it is the duty of the Group's managers to ensure that the management system is understood by all concerned.

The Group's leadership philosophy is that of "hands on" management involving all employees in setting and achieving quality objectives and using their abilities to further this end. We will aim to make decisions quickly, based on objective and factual data and information.

The Group's activities are a series of well-documented processes that are integrated together in order to produce quality products and services. Emphasis is placed on mutually advantageous arrangements with suppliers and customers.

The Group is committed to continually improving its overall performance.

Lee Bradford
Managing Director
Mors Smitt UK Ltd
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